PRIVACY POLICY

Ada Aliezza Care Foundation (AACF)

Ada Aliezza Care Foundation (AACF) respects your privacy and is committed to protecting the personal information entrusted to us.

This Privacy Policy explains how we collect, use, protect, store and disclose personal information when you visit or interact with our website.

Information We Collect

Depending on how you interact with our website, we may collect:

Information You Provide

This may include:

- Full name;
- Email address;
- Telephone number;
- Location;
- Organization or company name;
- Volunteer information;
- Professional skills and experience;
- Partnership enquiries;
- Messages and enquiries;
- Donation-related information.

We aim to collect only information that is reasonably necessary for the relevant activity.

Payment Information

Online donations may be processed through authorized third-party payment providers such as Paystack.

Where payment information is processed directly by the payment provider, AACF does not intentionally store complete payment card details.

Information Collected Automatically

When you visit our website, certain technical information may be collected automatically, including:

- IP address;
- Browser type;
- Device type;
- Operating system;
- Pages visited;
- Date and time of visits;
- General website usage information.

This information may help us improve website performance, security and user experience.

How We Use Personal Information

AACF may use personal information to:

- Respond to enquiries;
- Process donations;
- Process volunteer applications;
- Communicate with donors and supporters;
- Manage partnerships;
- Provide information about AACF programmes;
- Organize events and activities;
- Improve our website;
- Maintain website security;
- Maintain appropriate organizational records;
- Comply with legal and regulatory obligations.

Communications

Where appropriate, AACF may contact donors, volunteers, partners and supporters regarding:

- Donation confirmations;
- Volunteer opportunities;
- Programme updates;
- Events;
- Campaigns;
- Organizational announcements.

Where consent is required for promotional communications, AACF will obtain appropriate consent and provide a means of withdrawing that consent.

Sharing Personal Information

AACF does **not sell personal information**.

We may share information where reasonably necessary with:

- Authorized service providers;
- Payment processors;
- Website and hosting providers;
- Technology providers;
- Professional advisers;
- Relevant partner organizations;
- Government or regulatory authorities where legally required.

We will seek to ensure that service providers handling personal information on our behalf maintain appropriate confidentiality and security safeguards.

Children's Personal Information

AACF recognizes that children's personal information requires special protection.

We do not knowingly collect personal information directly from children through the website for general website activities unless there is an appropriate purpose, authorization and lawful basis.

Where AACF collects, stores or publishes information relating to children participating in our programmes, we will take appropriate steps to protect their privacy, dignity, safety and wellbeing.

Photographs, Videos and Stories

AACF may use photographs, videos and stories from our programmes to communicate our work and impact.

Where children are identifiable, AACF will seek appropriate consent or authorization before publication and will consider whether publication is in the child's best interests.

We will avoid unnecessarily publishing sensitive information such as:

- Home addresses;
- Private contact information;
- Sensitive medical information;

- Information that could place a child at risk;
- Other unnecessary identifying information.

Data Security

AACF takes reasonable administrative, technical and organizational measures to protect personal information against unauthorized access, loss, misuse, alteration, disclosure or destruction.

However, no online system can be guaranteed to be completely secure.

Data Retention

AACF will retain personal information only for as long as reasonably necessary for the purpose for which it was collected, to maintain appropriate records or to comply with legal and regulatory requirements.

When information is no longer required, appropriate steps may be taken to securely delete, anonymize or dispose of it.

Your Privacy Rights

Subject to applicable law, you may have the right to:

- Request access to personal information we hold about you;
- Request correction of inaccurate information;
- Request deletion where applicable;
- Object to or restrict certain processing;
- Withdraw consent where processing is based on consent;
- Raise concerns regarding how your information is handled.

Requests should be directed to AACF using the contact details below.

Cookies

The AACF website may use cookies and similar technologies to improve website functionality, security, analytics and user experience.

Where required, appropriate information and choices regarding cookies will be provided.

You may also control cookies through your browser settings.

Third-Party Services

Our website may contain links or integrations with third-party services, including payment providers, social media platforms and other organizations.

AACF is not responsible for the privacy practices of third-party services.

We encourage users to review the privacy policies of those services before providing personal information.

Changes to This Policy

AACF may update this Privacy Policy from time to time.

The latest version will always be published on this page with the relevant "Last Updated" date.

Contact Us

For questions, privacy requests or concerns:

Ada Aliezza Care Foundation (AACF)

Email: aacfvoicefortheorphans@gmail.com

Phone:+2347080481425